**Process Dumps with ProcDump for collecting logs**

**Step: 1 (Which WEBAPP VM has an issue, then login to that VM).**

Open Windows command-line (right-click -> run as administrator)

In CMD, switch to the created folder using the *cd* command:

***cd <path\_to\_folder>***

A black screen with white text

Description automatically generated

**Step: 2**

Go to IIS Manager copy the Processor ID’12376’. Below screenshot is for example not exact process ID.

A screenshot of a computer

Description automatically generated

A screenshot of a computer screen

Description automatically generated

A screenshot of a computer

Description automatically generated

**Step: 3**

Paste the Processor ID in following CMD

Cmd: procdump.exe -ma 12376 -n 3

Below screenshot

A screenshot of a computer

Description automatically generated

**Step:4**

Once execute the cmd three Dump file created (Dump1, Dump2, Dump3) in location path c:\IISLogDump

A screenshot of a computer

Description automatically generated